



Are you outgoing, a good teacher, enjoy exploring a new area or showing friends local gems? Maybe you're looking for a way to get your resume to set you apart with quality leadership experience? We're looking for people like you and you don't need to have previous outdoors experience to apply.

Outdoor Pursuits - Assistant

This position is responsible for managing the day-to-day operations of the Outdoor Resource Center and Rock Wall. We also seek those interested in a trip leader/field instructor role to apply. Experience with is helpful but not required. We can train beginners who are motivated to learn.

WHAT WE PROVIDE

- Up to 19 hours per week. Flexible work schedules (morning, afternoon, evening, night, and weekend shifts) that accommodate the university operating schedule.
- Dynamic position specific and marketable skills training. Opportunity to apply for Professional Development Funds for CEUs and certifications.
- An inclusive working environment where you can connect with other Roadrunners
- Opportunities for promotion to supervisory and other leadership positions
- Focused leadership development opportunities
- Hands on training and ongoing professional development

KEY RESPONSIBILITIES

- **Accountability:** Manage ORC equipment lending and trip processes and paperwork. Perform equipment inspections, repairs, inventory control, and documentation. Supervise and instruct patrons in rock climbing and facility and/or equipment use. Instruct patrons on policies and procedures.
- **Professionalism:** Model risk management and a culture of safety while remaining approachable to patrons of all experience levels.
- **Communication:** Clearly address patron requests for equipment, offer appropriate location, suggestions, and relay expectations for equipment use and policies. Maintain regular and frequent communication with Supervisor(s), Coordinator(s), and Assistant Director.
- **Customer Service:** Advise patrons on outdoor recreation activities, destinations, and equipment.
- **Inclusion:** Cultivate community among patrons each with various experience levels and diverse identities or motivations for engaging with Outdoor Pursuits.
- **Safety:** Work with others to execute risk reduction and provide care in emergency situations.
- **Resolve Conflict:** Be able to listen, understand, and work through situations when needed.

WHAT YOU PROVIDE

- Currently enrolled student at UTSA with a minimum overall GPA of 2.0
- Knowledge of outdoor recreation activities and equipment (preferred)
- Great attitude and desire to become part of a team
- Pass the State of Texas criminal background check
- Completion of UTSA student employee compliance training and any additional certification/training required by the department and university

YOU WILL THRIVE IN THIS ROLE IF YOU:

- have a great attitude and desire to be a part of a team,
- enjoy hands-on learning,
- possess a high level of flexibility and adaptability, and
- have a strong sense of responsibility and high follow through.